

THOMAS VERHAVE

WAITER

Hospitality & Customer Service

CONTACT

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Roodepoort, Gauteng, ZA

LANGUAGES

English — Fluent
Afrikaans — Fluent
Japanese — Basic

STRENGTHS

Customer service
Calm under pressure
Cash handling & POS
Reliable & punctual
Team player
Quick to learn

AVAILABILITY

Immediate start
Flexible shifts
Weekends & evenings

TRANSPORT

Own transport
Learner's Licence

EDUCATION

Matric
Standerton Hoërskool, 2012
LLB (2 yrs)
North-West University
References available on request

PROFILE

Friendly, reliable, and energetic customer-service professional with proven experience in fast-paced, customer-facing roles. A consistent **top sales performer** who connects naturally with people, stays calm under pressure, and delivers a great experience every time. Confident with cash and POS systems, a strong team player, and quick to pick up new routines. Multilingual with own transport and immediate availability.

WORK EXPERIENCE

Sales Assistant

The Pool Team 2016–2017

- Delivered outstanding customer service in a busy retail environment, greeting and advising customers
- Achieved consistent **top sales performer** status through product knowledge and friendly engagement
- Handled POS transactions and cash accurately and efficiently

Freelance Service & Support

Self-Employed 2019–2024

- Built lasting relationships with a wide range of clients, understanding their needs and following through reliably
- Managed bookings, updates, and requests — keeping every customer informed and satisfied
- Balanced multiple clients and deadlines while keeping service quality high

Team Member

Various Teams 2017–2019

- Worked in close-knit, fast-paced teams, supporting colleagues toward shared goals
- Helped train and onboard new team members with clear, patient communication

WHY HIRE ME

- Genuinely enjoy looking after people and making their day better
- Show up on time, every time — dependable and hard-working
- Calm and organised when it gets busy; thrive in a team
- Speak English and Afrikaans fluently, plus basic Japanese for international guests